

community services

Swinburne University of Technology

Course Code & Name:		Certificate II in Community Services CHC22015 Current for 2019
Course Aims:		This program aims to enhance student's employment prospects or further education opportunities within a broad range of community services related industries. Further study and careers are available in related fields such as nursing, disability support, youth work, occupational therapy, psychology, aged care, child protection and children's services.
Course Delivery	Location and Times:	Year 1: Swinburne University of Technology, 369 Stud Rd, Wantirna Wednesday 1:00pm – 4:30pm
	Mode of Delivery:	Classroom/workshop simulation
	Duration:	1 year part time

On successful completion of this program the student will achieve:

Credit towards VCE/VCAL	VCE:	Eligible for credit for up to 3 VCE VET units on their VCE Statement of Results at Units 1 and 2 (VCE Units 1.2.1)
	VCAL:	This program contributes to the Industry Specific Skills Strand of VCAL.
	Qualification:	A nationally recognised qualification: CHC22015 - Certificate II in Community Services

Additional Requirements/ Information:	Name of RTO & Provider of Qualification:	Swinburne University of Technology (TOID 3059)
	RTO Student Information:	Please refer to http://www.swinburne.edu.au/policies-regulations/ and www.mullumvetcluster.com.au for student rights and responsibilities whilst on campus.
	OHS / Personal Protective Equipment:	N/A
	Excursions:	Possible off-campus activity
	Work Placement:	Not required but recommended
	Other:	A small amount of field work. Enrolment into this course is primarily for Australian residents. Schools wishing to enrol an International Student must contact Swinburne prior to enrolment to ensure their eligibility. Schools who do not provide the necessary documentation for their student/s may be refused to enrol them into a program. Please note this course is subject to change.

Units of Competency:

Year 1: Competencies covered in the first year:

Unit Code	Unit Name	Nominal Hours	Compulsory / Elective
CHCCOM001	Provide First Point of Contact	35	C
CHCCOM005	Communicate and work in health or community services	30	C
CHCDIV001	Work with Diverse people	40	C
HLTWHS001	Participate in work Health and Safety	20	C
BSBWOR202	Organise and complete daily work activities	20	C
BSBWOR201	Manage personal stress in the workplace	40	E
FSKLRG09	Use strategies to respond to routine workplace problems	15	E
FSKOCM07	Interact effectively with others at work	10	E
CHCVOL001	Be an effective volunteer	25	E
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FUTURE PATHWAYS & OPPORTUNITIES	Complementary studies:	<ul style="list-style-type: none"> • Health & Human Development • Psychology 	
	Pathways:	Certificate II/ IV in the following streams: <ul style="list-style-type: none"> • Aged Care Work • Alcohol and Other Drugs • Child Protection/Justice • Mental Health Work (non clinical) • Children's Services • Community Work • Disability Work • Youth • Diploma/Advanced Diploma in Community Services • Certificate III in Allied Health or Health Services Assistant • Diploma of Nursing 	
	Possible Future Career Opportunities:	<ul style="list-style-type: none"> • Aged Care Attendant • Childcare Assistant • Counsellor • Health Care Nurse • Nanny • Nurse 	<ul style="list-style-type: none"> • Nutritionist • Psychologist • Social Worker • Sociologist • Welfare Worker • Youth Worker

